

To our valued
Customers and Partners

Hamburg, 21st June 2022

UPDATE – IMPLEMENTATION OF MEASURES RELATED TO EXCEEDING IMPORT DWELL TIMES

Dear valued Customers and Partners,

While we hoped for positive effects since our last update regarding the recent development of import container dwell times at our 3 Container Terminals we regrettably have to inform that the import dwell time instead increased further significantly.

In addition to the known current persisting factors impacting on inter alia export container volumes and stay-time and resulting in continuous full yard utilization / peak workload situations at our terminals such increased import dwell time will put further significant stress and threats on operations, capacities and resources.

Frankly spoken the final impacts cannot be predicted but with what we so far see, observed, analyzed and modelled the challenges on operations and capacities are a real drastic threat to maintaining operations.

Import dwell times have to significantly be reduced a.s.a.p., import containers to be collected timely.

In order to protect operations at our terminals **we are forced to implement further new specific measures.**

Effective as from 1st of July 2022 until further notice we maintain the right to consider the announcement of the activation of a temporary excess import dwell time storage surcharge of **EUR 50.00 per TEU per calendar day** charged to the container operating carrier in addition to the regular storage charges and rules for all import containers as from the fifth day after end day of vessel discharge operations.

Furthermore, as from a stay time of an import container of 10 calendar days after discharging end day of vessel we reserve the right to shunt and transfer concerned longstanding import containers to a dedicated guarded area. For this a general import container evacuation fee (inclusive 2 gate moves and shunting) of **EUR 300,- per**

container will be applied and charged to the carrier operating the container, also becoming **effective with/as from 1st of July 2022 till further notice.**

The custody (of customs) will remain at the berthing terminal of the container and it has to be finished accordingly prior to pick-up.

Evacuated long-standing import containers can be picked up only by truck (!) with a pre-advice of 3 working days.

For any further questions do not hesitate to contact the sales department of HHLA.

Kind regards,

HAMBURGER HAFEN UND LOGISTIK AG

Sales Department